

# **WARRANTY**

## **Photovoltaic Module**

### **Congratulations on your purchase!**

This Sharp product is warranted against faults in materials and manufacture for a period of twelve (12) months from the date of original purchase.

Additionally, Sharp warrants that if the module displays a power output\* of less than 90% of the minimum power output specified in Sharp's written specifications during the first ten (10) years, or less than 80% during the period time of twenty five (25) years from the date of original purchase, and Sharp determines, at its sole option, that the power output loss is due to faults in materials or manufacture, then Sharp, at its sole discretion, will repair or replace the module to bring the aggregate power output to the warranted percentage of specified minimum power output.

\*Rated power output is determined, as a standard, under the test condition of cell temperature of 25 degrees Celsius and irradiance of 1000W per square metre and AM-1.5 spectrum

If service is required during the warranty period, please contact the dealer where the module/ system was originally purchase from.

### **General Information**

1. The owner is responsible for any costs directly or indirectly related to installation, removal, transportation and insurance or re-installation of modules covered under this warranty.
2. If after the twelve (12) month warranty period, Sharp determines that the module is not providing warranted percentages of specified minimum power output Sharp may at its sole option, use re-manufactured, refurbished or new parts when repairing or replacing a photovoltaic module, to bring the aggregate power output to the warranted percentage of the specified minimum power output. Replaced modules will become the property of Sharp.
3. Please retain your sales documentation, as this should be produced to validate a warranty claim.
4. This warranty is in addition to and in no way limits, varies or excludes any express and implied rights and remedies under any relevant legislation in the country of sale.

### **Warranty Restrictions and Exclusions**

1. The warranty provided does not apply to:
  - a) Conditions caused by or resulting from installation procedures that do not conform to well accepted and recognised industry standards, or failures in observing the handling method, cautions or warnings given in the installation manuals or similar documents.
  - b) Conditions arising directly or indirectly from installation in an aero, mobile, or marine environment, war, riots, destruction, fire, explosion, earthquake, storm, typhoon, cyclone, hurricanes, tornado, volcanic action, tidal wave, snowfall, freezing, salt damage, acid rain, power failures, lightning, indirect lightning stroke, flood, damage by insect, animal, land subsidence, crack or landslide, accident, or abnormal environment or pollution, actions of third parties and other events that occur outside of Sharp's control and not occurring under normal operating conditions, or any phenomena that can not be prevented with the technology available for practical use at time of this warranty.
  - c) Conditions arising from misuse, negligence, abuse or any human's intention or fault.
  - d) Conditions resulting from a defect in components which are not part of Sharp brand photovoltaic module.
  - e) What does not affect the basic performance and power generating function notwithstanding any external scratch or stain, or natural mechanical wearing which does not represent a defect of Sharp module, corrosion, mould, deterioration,

discolouration, and any other factor of similar kind or nature that occurs after delivery of Sharp module, or does not affect the structure, mechanical strength due to slight corrosion.

2. Under no circumstances shall Sharp be liable for any incidental, consequential, or punitive damages, in any possible way, connected or associated with the listed, Sharp brand, Sharp photovoltaic module. This warranty is the owner's sole and exclusive remedy and Sharp's maximum liability under this warranty is limited to the retail purchase price of the module.

# **SHARP**

**SHARP CORPORATION of AUSTRALIA**